

Exhibit 2

Key Performance Indicators (“KPIs”)

EFM has four measurements that will govern the implementation of the Service Provider Performance Management program that will serve to fulfill the Key Performance Indicators and Cost Performance Indicators as noted above. They are:

1. Quality
 - a. IVUEIT
 - b. Scope Compliance
 - c. Chemicals/Tools
 - d. Safety
 - e. Process Adherence
2. Contracts & Compliance
 - a. Insurance
 - b. Communication & Responsiveness
 - c. IVR System
 - d. Chemicals/Tools
 - e. Change Process Deviation
 - f. Service Contract Deviations
3. Finance & Accounting
 - a. Adherence to Invoicing Terms
 - b. Invoice Accuracy / Deviations
 - c. Partner Driven Disputes
 - d. Invoices on Time
4. Behaviors
 - a. Ambassador for Express FMG
 - b. Commitment to Excellence
 - c. Investment in Relationship
 - d. Customer Perception

CATEGORY	METRIC	TARGET	ACTUAL	RESULT	POINTS AVAILABLE	POINTS EARNED
Quality	IVUEIT / Inspection Deviations	5	0	1.00	5	5.00
	Scope Compliance / Deviations	5	0	1.00	10	10.00
	Chemicals / Tools	2	0	1.00	5	5.00
	Safety	0	0	1.00	10	10.00
	Process Adherence	100%	85%	0.85	5	4.25
	Subtotal				35	34.25
Contract Compliance	Insurance	100%	100%	1.00	5	5.00
	Communication / Responsiveness	100%	100%	1.00	5	5.00
	IVR System Use / Deviations	5	6	0.00	5	0.00
	Change Process Deviation	0	1	0.00	5	0.00
	Service Contract Deviations (T&C)	1	1	1.00	5	5.00
	Subtotal				25	15.00
Finance & Accounting	Adherence to Invoicing Terms	95%	98%	1.00	4	4.00
	Invoice Accuracy / Deviations	98%	98%	1.00	4	4.00
	Partner Driven Disputes	0	0	1.00	3	3.00
	Invoice On-Time	98%	95%	0.00	4	0.00
	Subtotal				15	11.00
Behaviors	Ambassador for Express FMG	98%	100%	1.00	5	5.00
	Commitment to Excellence	95%	100%	1.00	5	5.00
	Investment in Relationship	90%	90%	1.00	5	5.00
	Customer Perception	98%	98%	1.00	10	10.00
	Subtotal				25	25.00
Grand Total				100	85.25	

BLUE	>95%	EXCEEDS
GREEN	80% - 95%	MEETS
YELLOW	70% - 79%	REQUIRES IMPROVEMENT
RED	<65%	BELOW STANDARDS